



Deerfield Park Community Association
c/o Post Oak Property Management
27101 Westheimer Parkway
Katy, TX. 77494

Below is additional information on how the new system will work:

When will the new remotes arrive?

Remotes are mailed to you as soon as we receive your updated information sheet. If we do not receive a completed information sheet, you will not have access through the new system.

What do I need to do once I receive the remote?

Nothing! The new remotes are preprogrammed by the gate vendor once we receive your completed information sheet. You should be ready to go once the new system is installed.

What do I do with the old remotes?

You can throw the old remotes away, we will not be collecting them.

What if I need additional remotes?

Contact Post Oak Property Management to request an order form. Remotes are \$35 each.

How does the new directory system work?

Guests will find you in the directory by your name (phone numbers are not shown) and it will call the phone number you provided to us. When you answer, press 9 on your phone and the gate will open up. If you have your cell phone entered into the system, you can open the gate up from wherever you are, you do not have to be home.

What if the directory does not work for me?

The system should work for everyone no matter what type of phone you are using. If you have any problems with the number going through or opening up the gate, please contact Post Oak Property Management right away so we can let our gate vendor know.

Will we get new gate codes?

No, in an effort to keep access restricted to residents and guests on a per visit basis, there will be no codes given out to homeowners with the new system. Your guests will need to use the directory to be let in. If you have someone you trust that comes often, such as a housekeeper, another option would be to purchase them a remote. Vendors such as USPS, UPS, and FedEx will have their own code to gain access.

Please contact Post Oak Property Management should you still have any questions or concerns.

Post Oak Property Management

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